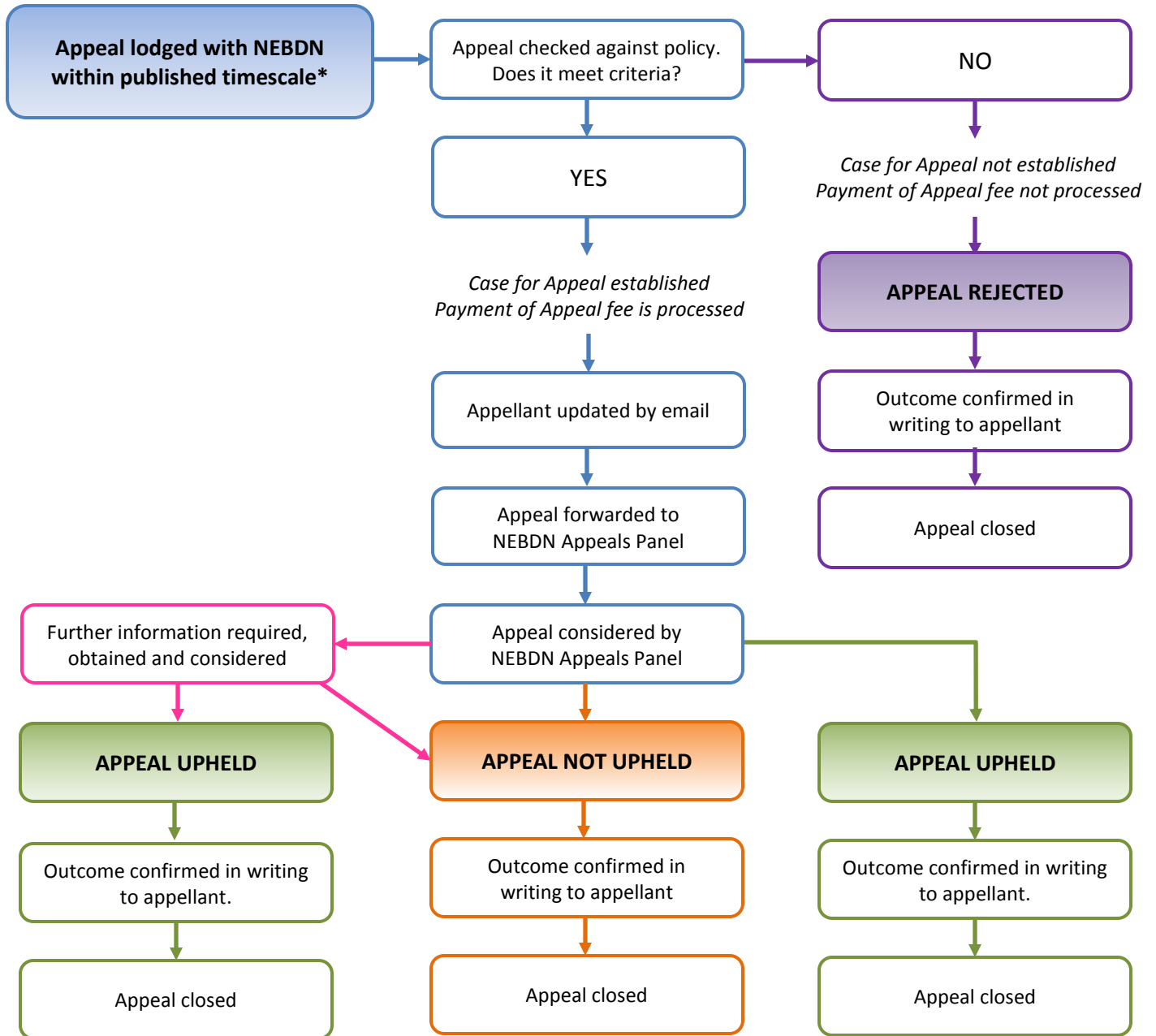


NEBDN Appeals Process



*Timescale

For an Appeal to be considered it must be lodged with NEBDN within 10 working days from the issue of exam results (*where the appellant is appealing against an examination result*) or within 10 working days from receipt of an audit report (*where the appellant is a course provider appealing against a quality assurance decision*).

An Appeal will be forwarded to the relevant Appeals Panel (or rejected) within 10 working days from receipt.

The Appeals Panel will consider the Appeal and reach a decision within 20 working days from receipt. In cases where additional information has to be obtained and considered, it may take longer than 20 working days.

The appellant will be notified in writing of the Appeals Panel's decision within 10 working days thereafter.