

## Hardware Guidelines

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### **Hardware recommended requirements for downloading and running the Maxexam Exam App with AIM (Active Invigilation Module) enabled:**

- A desktop or laptop running a supported version of Windows Operating System (OS), for example; Windows 10 Home, 10 Pro or 8.1
- Mac laptop or desktop running macOS Mojave (10.14) or onwards.
- Internally or externally connected webcam and microphone.

The recommended minimum computer specification that will give you the best experience when using the Maxexam app:

- Processor/CPU: Intel i3 processor or equivalent.
- Memory/RAM: 4GB or higher.
- At least 1GB of disk storage available
- Screen resolution should be 1024 x 768 or higher

To check your Windows computer/laptop specification click on the **Windows start button** in the bottom left-hand corner of your screen. Click **settings** and click on **System** and then **About**.

To check your Mac computer or laptop specification click on the **Apple menu** then **About This Mac**.

If the above instructions do not apply to your device, we recommend you use google to find instructions on how to locate your computers specifications.

- Your computer/laptop should be plugged into the mains power supply.
- Make sure your computer is connected to the internet.
- The desktop/laptop device should only have a single display connected.
- Your computers operating system should be up to date.
- We recommend your computer has up-to-date antivirus software installed.

### **What is NOT supported:**

- Tablet devices
- iOS devices (iPads, iPhones)
- Limited versions of Windows 10, such as Windows RT and Windows 10 S.
- Unsupported versions of Windows, such as Windows 7
- Unsupported versions of macOS such as Sierra (10.12) and High Sierra (10.13)

**Secure software for the management and delivery of online healthcare learning**

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