



Frequently Asked Questions

Following on from our recent communications with course providers relating to the online examinations, we have provided a list of FAQs on the pages below. We hope that you will find this information useful.

Examination confirmation and deferrals

Q: Regarding the online National Diploma candidate exam entries - how should I collate this information?

A: Please use the Confirmation of Candidates spreadsheet customer support sent to you on 13 February and return the completed spreadsheet by 19 June. Please contact us urgently if you are unable to locate this.

For OSCE resit candidates – please use the candidates exam entry spreadsheet customer support sent to you on 11 March and return the completed spreadsheet by 19 June. Please contact us urgently if you are unable to locate this.

Q: Can a Diploma candidate still have the option to defer to November 2020 and what is the fee?

A: Candidates can defer to November 2020 if they wish. Please complete and return the deferral form as usual. There is no NEBDN fee for this. Candidates will need to check with their course provider in regards to their fees.

Q: Can a resit OSCE defer to January 2021 and what is the fee?

A: Candidates can defer to January 2021 if they wish. Please complete and return the deferral form as usual. There is no NEBDN fee for this. Candidates will need to check with their course provider in regards to their fees.

Q: Can a September Post-Registration candidate defer to March 2021 and what is the fee?

A: Candidates can defer to March 2021 if they wish. Please complete and return the deferral form as usual. There is no fee for this. Candidates will need to check with their course provider in regards to their fees.

Q: If a Diploma candidate was registered and due to take the November 2020 originally, can they bring exam entry forward to July and September 2020 online exams?

A: Unfortunately, they cannot, the online exams are currently only available to candidates who were due to take the April and June 2020 examinations which were postponed due to COVID19.



Record of Experience (RoE)/Record of Competence (RoC)

Q: What about RoE expiry?

A: If a candidate's RoE is due to expire before they are due to take the November 2020 examination, we will still allow their entry to be processed.

Q: What about RoC expiry and exam attempts?

A: If a candidate's RoC is due to expire before they are due to take the March 2021 examination, we will still allow their entry to be processed. We will not count the deferred examination as an attempt at the exam.

Resit candidates

Q: If a Diploma candidate is unsuccessful in the online written exam, can they go for November 2020?

A: Yes, we will enrol them into the November examination automatically if they are unsuccessful in July.

Q: If a Diploma candidate is unsuccessful in the online OSCE, can they go for January 2021?

A: Yes, we will enrol them into the January examination automatically if they are unsuccessful in September.

Reasonable adjustments

Q: What will happen with any candidates who have applied for reasonable adjustments?

A: If a candidate has applied for a Reasonable Adjustment, please confirm to us that this is still required in an online exam setting. We will review all reasonable adjustment requests as usual, however, we will also need to work within the restrictions of online exams. We will adhere to regulatory guidance to facilitate adjustments where possible.

Online exam queries

Q: What about preparation sessions for online exams?

A: For the Diploma written exam, there will be an opportunity to download and try the software before the exam date. This will take place on 10 July which all candidates must attend if they wish to take the exam on 23 July.



Q: What about preparation sessions for the online OSCEs?

A: Support and guidance on providing preparation for the online OSCE will be given to course providers and candidates in the coming weeks.

Q: Where can the online exams be taken?

A: A quiet and clear working environment where candidates are comfortable to take their examination without being disturbed. This can be at home or in the workplace.

Q: Will candidates receive a new candidate notice?

A: Yes they will closer to the exam date.

Q: What are the start times of the exams?

A: NEBDN will be in touch with candidates regarding start times. Candidates need to ensure they keep the whole day free for now.

Q: How will candidates know their log in details?

A: NEBDN will send log in details to each candidate via their email address closer to the exam date.

10 June 2020